

We offer support on a range of topics such as:

- Services available under government and community programs;
- Resources to help pay for medications, equipment/supplies, adaptive devices, utilities or food;
- Available health care and dental providers;
- Information on how to find services when relocating to and within North Carolina;
- Health care transitions, guardianship and alternatives to guardianship.

Additional Resource Information:

- **CDC's FREE Milestone Tracker Mobile App**
www.cdc.gov/MilestoneTracker

The use of this app is not a substitute for the use of validated, standardized developmental screening tools as recommended by the American Academy of Pediatrics.

- **NC Health Check (Medicaid) or NC Health Choice**
<https://dma.ncdhhs.gov/medicaid>

Healthcare coverage for children and teens* through North Carolina's Medicaid or Health Choice (CHIP) grant program.

* NC's children in foster care on their 18th birthday may have Medicaid coverage until age 26.

- **Got Transition**
www.gottransition.org

Explore transition to adulthood at age 14 for children with special health care needs.

FOR MORE INFORMATION:
800-737-3028
CYSHCN.Helpline@dhhs.nc.gov



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



North Carolina
Public Health

NC Department of Health and Human Services • Division of Public Health •
Children and Youth Branch • www.publichealth.nc.gov •
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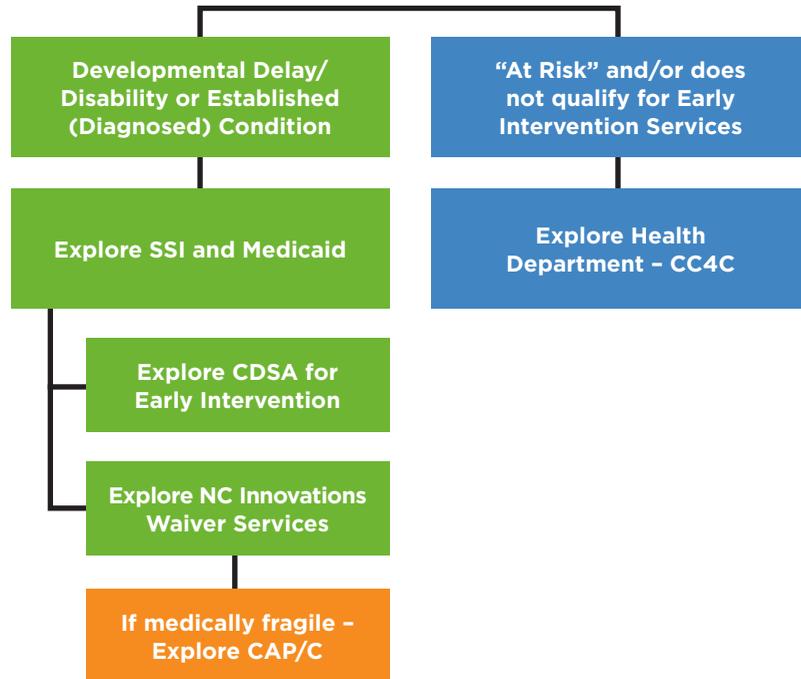
**North Carolina Children & Youth
with Special Health Care Needs
Help Line Referral Flow Chart Guide**



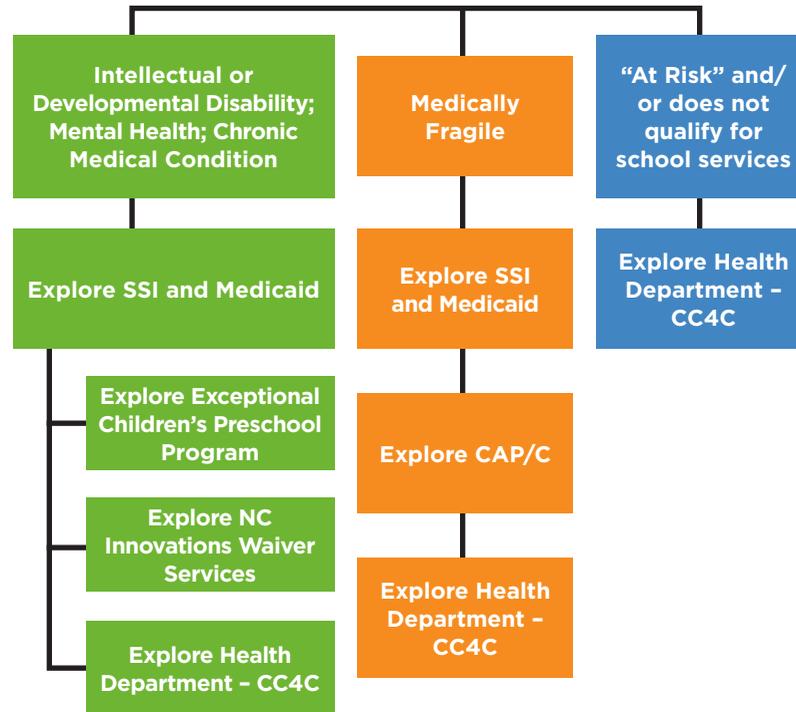
**A Help Line for caregivers of and professionals who
work with children and youth who have or are at risk
for chronic physical, developmental, behavioral or
emotional conditions, and who need health related
services beyond that required by children generally.**

The referral flow chart guide is designed for parents and professionals as an informational brochure when exploring possible resources in your area for children and youth with special health care needs. For additional information call 1-800-737-3028 or email CYSHCN.Helpline@dhhs.nc.gov.

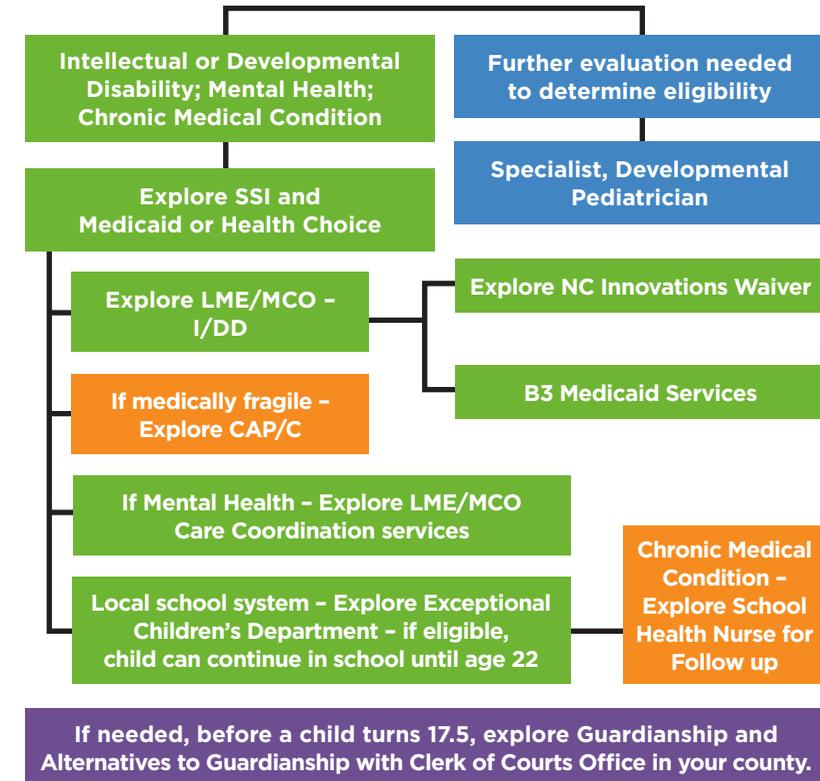
Possible Referral Sources for Birth to 3



Possible Referral Sources for Ages 3 to 5 Years



Possible Referral Sources for Ages 5 to 21 Years



COLOR KEY:

Diagnosed Delay or Medical Condition

At risk or suspected delay

Medical Concerns

ACRONYM KEY:

CAP/C: Community Alternative Program for Children
CC4C: Care Coordination for Children
CDSA: Children's Developmental Services Agency

I/DD: Intellectual/Developmental Disabilities
LME/MCO: Local Management Entity/Managed Care Organization
SSI: Supplemental Security Income (Disability for Children)