



# SCORE Update

Teri Malo, PhD, MPH

North Carolina Colorectal Cancer Roundtable Meeting

March 20, 2020

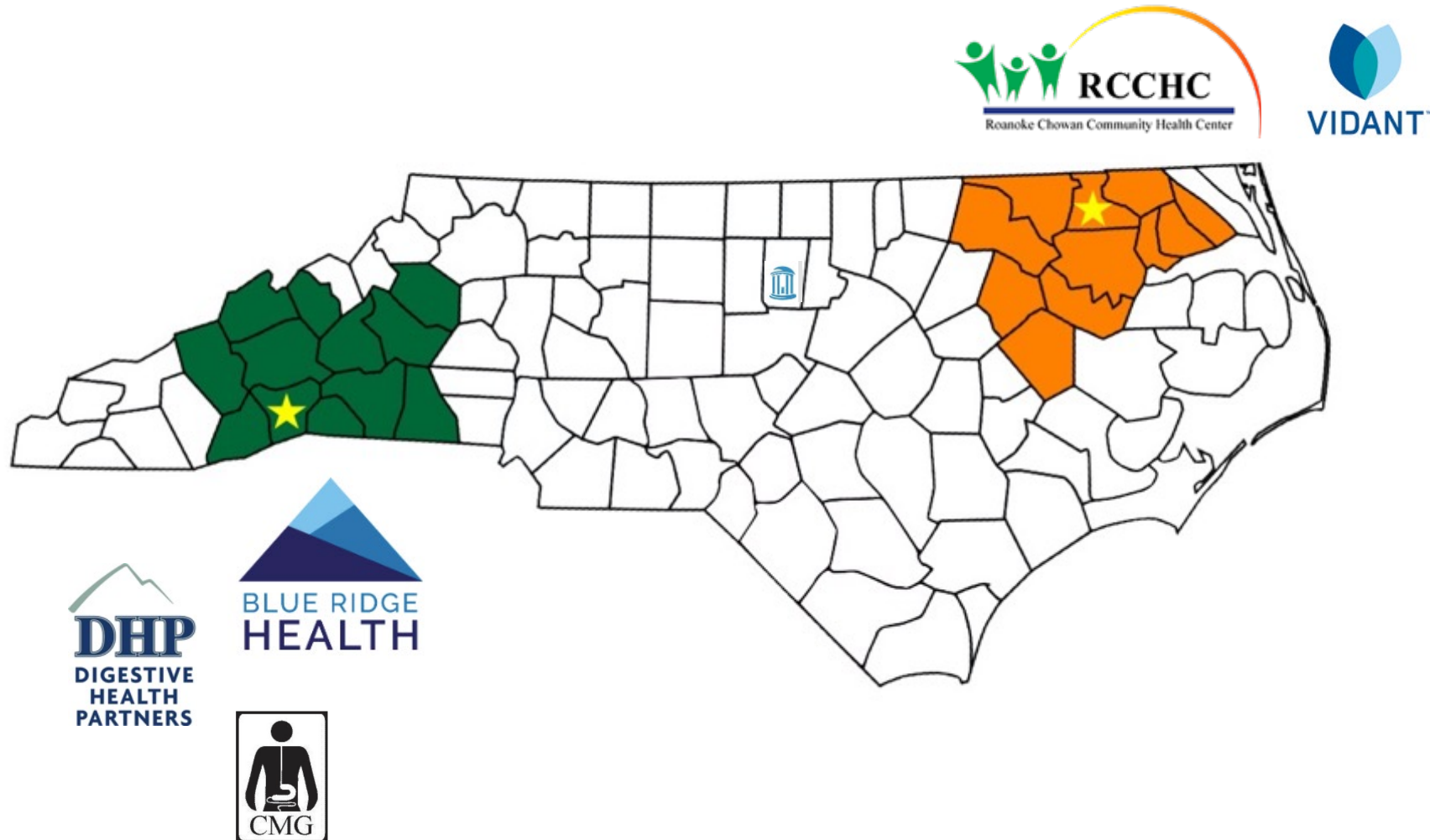


## AIM

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Build and test a  
**centralized mailed FIT  
outreach intervention**  
to improve CRC screening  
and follow-up in  
community health center  
populations

# SCORE: Partners and Catchment Area



# SCORE: Core Elements



CRC screening  
registry

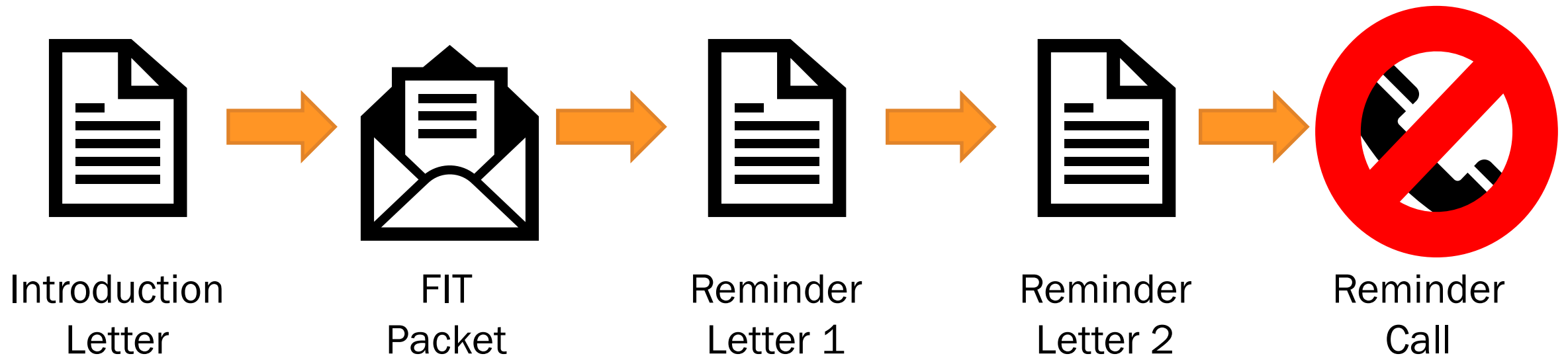


Mailed FIT  
outreach from a  
central location

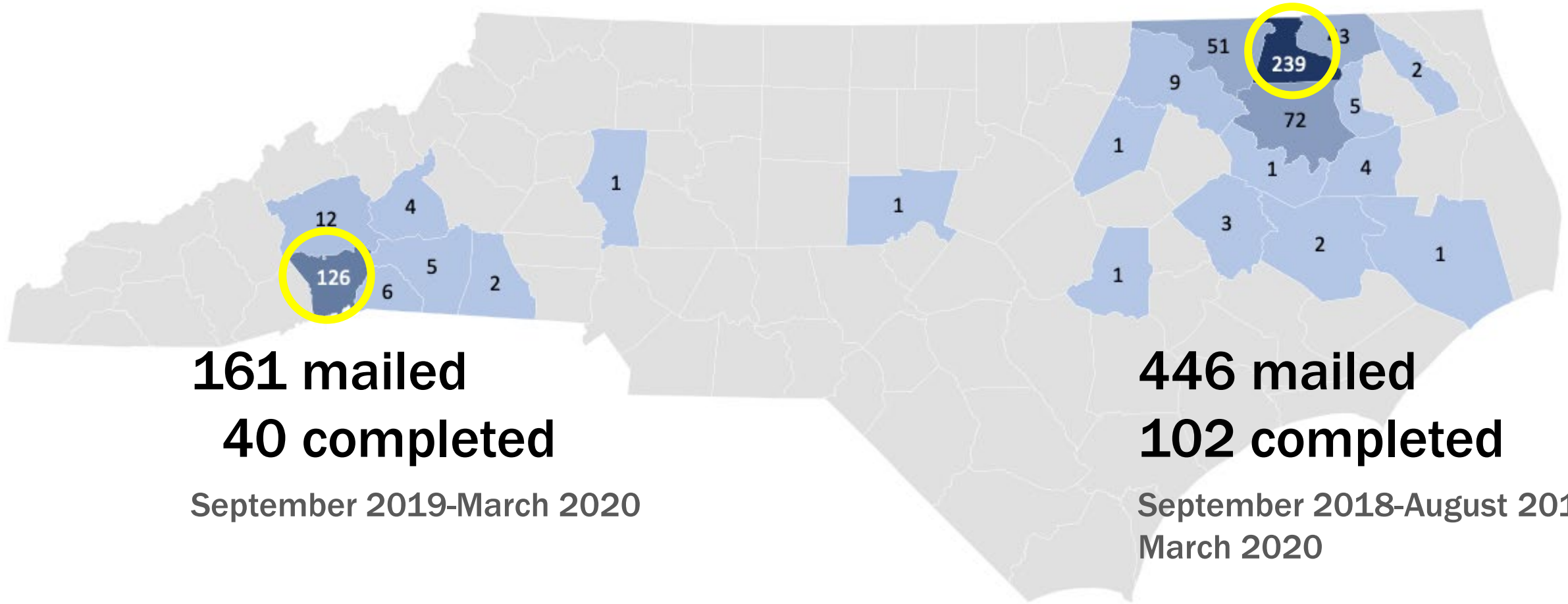


Navigation  
support &  
follow-up  
colonoscopy for  
FIT+ patients

# FIT Mailing



**607** FITs mailed → **142** completed



**161** mailed  
**40** completed

September 2019-March 2020

**446** mailed  
**102** completed

September 2018-August 2019,  
March 2020

# SCORE Navigation

## What

Process of identifying and addressing patient- and system-level barriers to follow-up colonoscopy

## Why





Enhance colonoscopy completion

## How

Frequent and tailored contact with patients  
Collaboration with CHCs and GI clinics



# SCORE Navigation: Calls

-  **1 Introduction:** Navigator introduces program and addresses barriers
-  **2 Prep check-in:** Ensure patient is aware of prep procedures
-  **3 Pre-procedure:** Ensure patient is ready for prep and procedure
-  **4 Procedure follow-up:** Discuss results and answer any questions



# SCORE Navigation: RCCHC



15 eligible FIT+ patients

- 9 successful colonoscopies with navigation
- 5 lost to follow up or declined navigation
- 1 unsuccessful colonoscopy due to poor prep



3 patients used goSCORE (transportation program)



Building connections with GI facilities in eastern NC

# SCORE Navigation: BRH



3 eligible FIT+ patients

- 1 scheduled for colonoscopy
- 1 awaiting an appointment
- 1 unsuccessful colonoscopy due to poor prep; rescheduled



Leveraged local partnerships to link uninsured patients to quality care

# SCORE Navigation: BRH Colonoscopy Access

Commitment from DHP and Carolina Mountain Gastroenterology with instrumental support from Dr. Mike Newcomer and Kylee Diaz

- Providers donate time
- \$500 per patient covers facility, pathology, and anesthesia fees; additional \$125 consult fee as needed
- Funded by SCORE grant and UNC Lineberger Comprehensive Cancer Center



# SCORE Navigation: Challenges

- Covering colonoscopy prep and interpreting services for uninsured FIT+ patients
- Paying for colonoscopies for uninsured FIT+ patients in the east

# Next Steps

- Scale up implementation (expected start date: May 2020)
- Expand to outlying sites
- Spread to other CHCs

# Vision: Sustain and Scale

A state-level program that supports CHCs across NC to deliver mailed FIT and navigation to follow-up colonoscopy



# Thank You to Our Partners





# Thank you!



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