



North Carolina Department of Health and Human Services
Division of Public Health

Pat McCrory
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Secretary DHHS

Laura Gerald, M.D., M.P.H.
State Health Director

ICD-10 CONTINUING EDUCATION REQUEST

Sponsoring Organization:

North Carolina Division of Public Health (DPH), ICD-10 Implementation Project

Contact Person Name, Title, Contact Information:

Sarah R. Brooks, MPA, RHIA, CPM
Project Manager, DPH ICD-10 Implementation Project Manager
5605 Six Forks Rd
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II. PROGRAM OVERVIEW

Program Title:

ICD-10 Business Impact Assessment and Clinical Documentation Assessment Training for Public Health and Rural Health Local Agency ICD-10 Implementation Team Members

Length (in hours and/or minutes): 3 hours

Speaker/Faculty/Developer of Activity:

Sarah R. Brooks, MPA, RHIA, CPM
Project Manager, DPH ICD-10 Implementation Project Manager



Resume 2013_Sarah
Brooks.pdf

Teaching Methodology (check all that apply):

- Face-to-face seminar or workshop
- Audio seminar
- Virtual Instruction via Webinar
- Videoconferencing
- Other (please specify):
- Face-to-face lecture or facilitated discussion
- Independent study or self-assessment
- Pre-recorded Webcast
- Learning Management System

www.ncdhhs.gov • www.publichealth.nc.gov

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Location: 5605 Six Forks Road • Raleigh, NC 27609

Mailing Address: 1931 Mail Service Center • Raleigh, NC 27699-1931

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Program Dates/Location(s):

April 8, 2013, 1pm-4pm, Raleigh, NC for Face-to-Face
April 9, 2013, 9am-noon, Raleigh, NC for Face-to-Face
April 29, 2013, 9am-noon, Raleigh, NC for Face-to-Face
April 29, 2013, 1pm-4pm, Raleigh, NC for Face-to-Face
April 30, 2013, 9am-noon, Raleigh, NC for Face-to-Face
May 17, 2013, 9am-noon, Raleigh, NC for Face-to-Face
May 29, 2013, 9am-noon, Raleigh, NC for Face-to-Face

Content—What topics will be covered?

Business Impact Assessment: This training will prepare local agency ICD-10 Implementation Teams so they can conduct internal Business Impact Assessments and develop strategies to address the identified impacts. The training materials will include Power Point presentations and lecture geared to local health departments and rural health agencies. Business Impact Assessments must be completed to identify the effect of the transition to ICD-10-CM on all agency operations and all business processes (e.g., data comparability issues, impact on longitudinal data analysis, evaluation of current data and work flows, identify potential changes to existing work flow and business processes, operational processes and forms/reports in various business environments). The Business Impact Assessment will also address potential impacts related to revenue, with the goal being revenue neutrality following the transition to ICD-10. The DPH Business Impact Assessment tool will be shared with local health departments and rural health clinics; local health departments and rural health clinics are responsible for conducting their own internal Business Impact Assessments and determining appropriate remediation activities.

Clinical Documentation Assessment: This training will prepare local agency ICD-10 Implementation Teams so they can conduct internal Clinical Documentation Assessments and understand the need for development of an ongoing Clinical Documentation Improvement program. The training materials will include Power Point presentations and lecture geared to local health departments and rural health agencies. Attendees will:

- Learn that ICD-10-CM includes a more robust definition of severity, comorbidities, complications, sequelae, manifestations, causes and a variety of other important parameters that characterize a client's condition
- Understand why it is imperative that clinical documentation supports the assignment of ICD-10-CM codes to the highest level of specificity
- Understand the potential impacts if diagnoses cannot be coded to the highest level of specificity (e.g., "not otherwise specified" codes)
- Emphasize the value of more concise data capture for high-quality data integrity
- Present findings from clinical documentation reviews conducted by the DPH ICD-10 Implementation Team and the documentation elements needed to support the most frequent ICD-10-CM codes
- Demonstrate how to revise clinical documentation contained in case scenarios in order to code diagnostic data to the highest level of specificity

Learner Objectives—What knowledge or skills should the participant have after the workshop?

- Understand why performing a Business Impact Assessment is an essential part of the transition to ICD-10-CM
- Understand how each agency could conduct a Business Impact Assessment
- Understand the importance of action plans and monitoring of action plans
- Understand why performing a Clinical Documentation Assessment is an essential part of the transition to ICD-10-CM
- Understand how each agency could conduct a Clinical Documentation Assessment
- Review findings from the DPH ICD-10 Implementation Team Clinical Documentation Assessment Pilot
- Understand the need for an ongoing Clinical Documentation Improvement Program

Evaluation Methods—How will the program be evaluated to determine if it was successful in achieving its objectives? Participants will complete the attached Evaluation.



DPH ICD-10 BIA and
CDA Training Evaluati

Estimated Number of Participants: 320 for 7 three-hour sessions

Participant Fees or Tuition: None

Target Audience (check all that apply):

- Physician
- Physician Assistant/FNP
- Nurse
- Other Clinician
- Billing/Accounting
- Health Info Management
- Administration
- IT
- Scheduling/Registration
- Consultant
- Business/Financial
- DPH Representative
- ORHCC Representative
- Other