

**DPH ICD-10-CM Implementation Project - Progress Report  
 NCALHD Technology Committee**

**September 20, 2011**

**DPH ICD-10 Implementation Team**

- Following last month's Technology Committee meeting, a solicitation for LHD representatives to serve on the DPH ICD-10 Implementation Team was sent to all Health Directors. The following LHD and DPH representatives will serve on the team:

**LHD Representatives**

Craven County Health Dept (HIS Batch)	Sandra D. Cox	Computing System Administrator I
Cumberland County Health Dept	Dorothy McNeil	Administrative Officer III
Wilson County Health Dept	Kristie O'Neal	PHN Supervisor I
Jackson County Health Dept	Carla Morgan	Nursing Supervisor
Durham County Health Dept	Marcia Robinson	Public Health Administrator
Macon County Health Dept	Diane Keener	HIM Coordinator/Billing
Yadkin County Health Dept	Alice Salmons Mitchell	Billing Clerk
Albemarle Region Health Services	Donna Sawyer	Quality Assurance
Warren County Health Dept	Kaye Hall, RN	Director of Nursing
Franklin County Health Dept	Candy Tharrington	Accounting - Lead Worker IV
Franklin County Health Dept	Missy Johnson	Clinical Management Support Supervisor
Mecklenburg County Health Dept	Leatrice Hamilton, CPC	Coding Support

**DPH Representatives**

Office of Administrative, Local & Community Support	Frances Q. Taylor	HIPAA Liaison to Local Public Health Departments
State Center for Health Statistics	Eleanor Howell	Manager, Data Dissemination Unit - State Center for Health Statistics
Local Technical Assistance and Training	Taryn Edwards	HIS Nurse Consultant
Office of Administrative, Local & Community Support	Bob Martin	DPH HIPAA and BCP/COOP Coordinator, Rule Making and IRB Support
Local Technical Assistance and Training	Ellen Shope	Nurse Consultant
Local Technical Assistance and Training	Gay Welsh	Nurse Consultant
Local Technical Assistance and Training	Eunice Inman	Nurse Consultant

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Local Technical Assistance and Training	Pamela Serrell	Nurse Consultant
Local Technical Assistance and Training	Lillie Worsley	Administrative Consultant
Early Intervention Branch	Doug Busch	
Early Intervention Branch	Schatzi McCarthy	
Raleigh CDSA	Marcia Mandel, PhD	Director

- The DPH ICD-10 Implementation Team Kick-off Meeting is scheduled for October 17<sup>th</sup>, 3-4:30pm. Representatives will have the option to attend in person or via conference call/webinar.

**Communication to ICD-10 Contacts in LHDs**

- Communication sent out to ICD-10 contacts on 9/14/11. Some of the key points from that communication are included below:

Work is well underway within DPH to accomplish a smooth transition from ICD-9 to ICD-10. There are 747 days left before the federally mandated deadline of 10/1/2013 for all HIPAA covered entities to be compliant with the adoption of ICD-10. In mid-July, I sent out information and tools that local agencies could use to perform system impact assessments. I hope those agencies that use systems other than state operated systems (e.g., HIS, NCIR, NCEDSS) have completed their system assessments and, for any systems identified to have impacts related to standard transactions or ICD-10, are working with their local IT and/or vendors to ensure system readiness (1/1/2012 for 5010 standard transactions; 10/1/2013 for ICD-10).

The DPH ICD-10 Implementation Project Plan has been approved and specifies how the project will be organized and managed and identifies the project deliverables. A spreadsheet that details the project deliverables (including some of the tools that will be sent to the local agencies to aid them as they prepare for ICD-10) is available on the HIS website (<http://his.dhhs.state.nc.us/> - on the left hand side, select *ICD-10-CM*).

Will clinical staff be impacted? YES; Will business staff be impacted? YES; Will local agencies as a whole be impacted? YES. That is why planning and preparation is so critical.

What can local agencies do now?

- If your agency uses non-state operated systems and you have not done a system impact assessment, do it NOW. System remediation will require time and dollars so those impacts need to be identified as quickly as possible.
- Start spreading the word about ICD-10. There is a wealth of information related to ICD-10 implementation on the internet but I would start with the NC Healthcare Information and Communications Alliance, Inc. (NCHICA) website. I serve on the NCHICA ICD-10 Task Force and one of the deliverables from that group is short ICD-10 Bulletins. You can review the Bulletins at <http://www.nchica.org/HIPAAResources/icd10.htm> and you may want to e-mail a bulletin a week to staff so they can start to learn about ICD-10 or post some of the bulletins in strategic locations throughout the organization. Some of the Bulletins may not be pertinent to your agency so be selective. For example, in October there will be 2 bulletins coming out that deal with Clinical Documentation impacts – one bulletin relates to ICD-10-CM (diagnosis codes) and the other relates to ICD-10-PCS (**inpatient** procedure coding). Since ICD-10-PCS will **not** be used by LHDs or CDSAs (they will continue to use CPT), there is no need to share the ICD-10-PCS bulletin with staff.

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### **NCALHD Technology Committee**

- I have been soliciting members to serve on the DPH ICD-10 Implementation Team from the DPH Sections/Branches and from the Health Directors. I want to thank the volunteers that have agreed to serve on the DPH ICD-10 Implementation Team, representing 11 local health departments, 11 DPH staff and 1 CDSA. This is a good size group with broad representation (i.e., Clinical/Nursing, IT, Administration, Business/Billing, Health Information Management, QA, HIPAA Coordination, State Center for Health Statistics, HIS, Early Intervention/CDSAs, Nurse Consultants and an Administrative Consultant).
  - If you are interested in joining this Team, please discuss with your Section Chief/Branch Head (DPH staff) or Health Director (LHD staff). If they concur, please submit to [Sarah.Brooks@dhhs.nc.gov](mailto:Sarah.Brooks@dhhs.nc.gov) your name, working title, phone number and e-mail address and I will add you to the team membership list.
  - The Kick-Off Meeting for the DPH ICD-10 Implementation Team will be Monday, October 17<sup>th</sup>, 3:00 – 4:30pm. Participation can be accomplished via Webinar/Conference Call or face-to-face in Raleigh.
- It is recommended that Local Health Departments form internal ICD-10 Implementation Teams. The DPH ICD-10 Project will provide information, resources, tools but each agency is responsible for their internal implementation.

#### **DPH Initial System Assessment for Upcoming HIPAA Changes**

- Review of impacted DPH systems continues to:
  - Confirm impacts, and
  - Ensure plans are in place for system remediation.

#### **Project Management**

- Project Plan Approved
- Project Schedule draft and Implementation Plan Draft are in progress