

# DPH ICD-10-CM Implementation Project - Progress Report

## NCALHD Technology Committee

November 16, 2011

### DPH ICD-10 Implementation Team

- The DPH ICD-10 Implementation Team will meet on 11/21/11. The primary agenda item will be review of the DPH ICD-10-CM Implementation Plan. This plan will be the basis for future deliverables, the project schedule, project budget, etc.
- Training Work Group met on 10/31/11
  - Implementation training is needed for local agencies but should not be offered until the Implementation Plan is approved. Implementation training needs to be between mid-January to early February in order to provide agencies time to prepare their budget needs related to ICD-10. In both the Implementation Plan and during the training, it needs to be very clear as to what the State will provide and what local agencies are responsible for. The Training Work Group will draft outline of content, determine number of training offerings and most appropriate method(s) for this type of training (e.g., Webinar, Videoconferencing, regional meetings) at their November meeting.
  - CSDW has developed a report that provides information on the all ICD-9-CM diagnosis codes used since HIS went live. This report will help the Training Work Group determine the key chapters to focus on for ICD-10-CM training and will aid agencies during modification of their encounter forms. The Training Work Group will evaluate the report to ensure it is satisfactory to meet local agency needs.
  - An Education Matrix template has been developed and the Training Work Group will work on identifying all potential staff that may need training, the type of training needed by each type of staff person and the time period anticipated for the training.
- Clinical Documentation Work Group met on 11/2/11
  - The Clinical Documentation Work Group will do an initial clinical documentation assessment, develop and test a tool for local agencies to use, and develop a findings report with recommendations for documentation improvements.
  - A pre-requisite for this activity is the completion of ICD-10 coding training by Work Group members (probably Spring 2012)
  - Work Group members will go to several local agencies and audit various program documentation onsite in order to test the tool and to acquire examples to be used when training local agencies on the assessment tool (e.g., Using common diagnoses, reflect code used under ICD-9 and code that is appropriate under ICD-10 and assess the clinical documentation needed to support the assigned ICD-10 codes). This must be done onsite in order to have access to all relevant documentation and meet HIPAA requirements (will be part of health care operations). Onsite will be essential for agencies that have an EHR. This exercise will also be very good training for the nurse consultants.
  - A tool and instructions/training will be provided to local agencies and the local agencies will be responsible for performing their own assessments.
  - Local agencies may want to coincide their internal assessment with audits done under the consolidated contract – this will be a local agency decision.

### ICD-10-CM Code Books

ICD-10 contacts in the local agencies received the following recommendation regarding the purchase of ICD-10-CM code books: [The ICD-10-CM code books that include all changes effective 10/1/2011 will not be available until Feb 2012 but I would hold off purchasing those books until closer to the time you will need them. As part of the DPH ICD-10 Implementation Project, we will notify agencies when they should purchase the ICD-10 code books. Agencies should go ahead and budget for the purchase of ICD-10-CM books in 2012 and thereafter \(with tax and shipping, I would budget \\$125/book\).](#)

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**Project Management**

- Second draft of Implementation Plan will be sent to Implementation Team members for discussion at their November meeting by end of week
- Project Schedule and budget will be completed once Implementation Plan is approved
- Continue to monitor status of DPH system remediation
  - A draft NC DPH System-Software Readiness Assessment Questionnaire has been completed and sent to ICD-10 Implementation Team members for review. Once approved, the NC DPH System-Software Readiness Assessment will be sent to the DPH Sections/Branches that have impacted systems and the Questionnaire will be posted on the HIS website so it will be available for local agency use.